



DECISION RECORD
GOVERNANCE AND AUDIT COMMITTEE

Decision record of the meeting of the Governance and Audit Committee held on Thursday, 12 October 2023.

ATTENDANCE

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| PRESENT | Councillor M Maohoub (Vice-Chair) Councillor S Rees Councillor L A Tomkinson |
| LAY MEMBERS IN ATTENDANCE | Mr C Jones (Chair) Mr M Jehu |
| APOLOGIES | Councillor G Hopkins Councillor B Stephens Mr J Roszkowski |

| REPORT TITLE | RESOLUTION | DECLARATION OF INTEREST | DATE OF RESOLUTION |
|--|--|-------------------------|--------------------|
| Audit Wales: Rhondda Cynon Taf County Borough Council - Detailed Audit Plan 2023 | The Governance and Audit Committee RESOLVED: 1.To note the information. | None | 12 October 2023 |
| Social Services Representations, Compliments and Complaints Procedures Annual Report 2022/23 | The Governance and Audit Committee RESOLVED: 1. To note the content of the report and the Social Services Annual Representations and Complaints report for 2022/23; 2. To consider whether they wish to scrutinise in greater depth any matters contained in the report; 3. To note the work undertaken by the Customer Feedback, Engagement and Complaints Team; and 4. To form a view on the Authority's ability to handle complaints effectively. | None | 12 October 2023 |

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| Customer Feedback Annual Report (1st April 2022 to 31st March 2023) | The Governance and Audit Committee RESOLVED: 1. To note the content of the report, the Customer Feedback Scheme (CFS) Annual Report for 2022/23 and the work undertaken by the Customer Feedback, Engagement and Complaints Team; 2. To consider whether they wish to scrutinise in greater depth any matters contained in the report; and 3. To form a view on the Authority's ability to handle complaints effectively. | None | 12 October 2023 |
| Public Services Ombudsman for Wales - Annual Report and Letter 2022-2023 | The Governance and Audit Committee RESOLVED: 1.To consider and note the 2022-2023 Public Services Ombudsman for Wales' Annual Report and Annual Letter to this Council. | None | 12 October 2023 |
| Internal Audit - Progress against the internal audit risk based plan 2023/24 | The Governance and Audit Committee RESOLVED: 1.To note the content of the report and the progress made against the Internal Audit Risk Based Plan 2023/24. N.B: Mr M Jehu was not present for this item. | None | 12 October 2023 |

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| Internal Audit - Recommendations update | The Governance and Audit Committee RESOLVED: 1.To note the content of the report and consider the information provided in respect of the status of the high and medium priority recommendations made by the Regional Internal Audit Service. N.B: Mr M Jehu and County Borough Councillor L Tomkinson were not present for this item. | None | 12 October 2023 |
| Risk Management Strategy and Strategic Risk Register Update | The Governance and Audit Committee RESOLVED: 1. To review the Council's updated draft Risk Management Strategy; 2. To endorse the Council's updated draft Risk Management Strategy and its reporting to Cabinet for consideration and approval; and 3. To review the Council's updated 2023/24 Strategic Risk Register and determine whether it provides the required level of assurance on the arrangements in place to manage the Council's strategic risks. N.B: Mr M Jehu and County Borough Councillor L Tomkinson were not present for this item. | None | 12 October 2023 |

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PUBLICATION

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APPROVED FOR PUBLICATION: ✓